

Auto Transport Brokers vs Motor Carriers:

5 Factors to Consider

Broker

Carrier









If you're unfamiliar with auto carriers, finding the right one can be challenging and time consuming.

Liability







Motor carriers have statutory liability with the shipper. Working directly with the motor carrier can provide greater understanding of liability coverage and, perhaps, greater peace of mind.

Scheduling







Since motor carriers own the equipment used in the transportation of automobiles, they have more control over scheduling pickups and delieveries. If you have a lot of flexibilty with dates, times and locations scheduling may be less of a determining factor for you.

Customer Service







Motor carriers and brokers may approach customer service differently. The important thing to know is who you can contact with questions, concerns, and instructions until your shipment is complete.

Deposits







If your plans aren't firm, you may want to consider how your deposit will be handled if your plans change. Brokers often require non-refundable deposit fees while carriers often allow you to cancel prior to pick-up with a full refund.

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